Being QuakeSmart is Good Business

Contact: M. A. Ramirez

Earthquakes are not only scary, they have the potential to devastate a local economy. On June 17, the City of Rancho Cucamonga hosted the County’s second QuakeSmart Workshop. QuakeSmart is a program to help businesses and organizations of all sizes to take steps to make their organizations resilient after an earthquake. Created by the Federal Alliance of Safer Homes (FLASH) the program partners with FEMA to bring best practices for preparing STAFF as well as strengthening the businesses’ SPACE, SYSTEMS and STRUCTURE to increase SERVICE before during and after an earthquake. Rancho Cucamonga Emergency Management Coordinator, Brenna Medina and ESO Michael A. Ramirez spoke to the over 100 attendees about the probable effects of an earthquake in San Bernardino County. Additional earthquake and engineering experts explained steps that businesses could take, using the QuakeSmart program, to help their businesses survive after a quake. For more information on the QuakeSmart program visit http://www.flash.org/quakesmartcommunity/.

Grants Update

Contact: M. Antonucci, K. Gonzalez, K. Page, K. Kehl, L. Camacho

FY2015 Homeland Security Grant Program

The subrecipient agreements have been received and the expenditure authorizations were sent for approved projects. Please verify your allocation amounts as they may vary from the amount submitted with your project. Projects requiring an EHP, EOC, Sole Source or any other type of approval(s) must be submitted as soon as possible and approval must be obtained prior to incurring any expenses, otherwise your project will not be reimbursed. Modification requests are due by the end of the first week of every month and reimbursement requests may be submitted as available.

The Milestones are listed below, but it is recommended to complete the project as soon as possible. With the grants performance periods being extended from two to three years, there will be at least 3 grants ongoing at the same time which may be overwhelming.

<table>
<thead>
<tr>
<th>Milestone</th>
<th>% Required</th>
<th>Completion Date</th>
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<tbody>
<tr>
<td>1st</td>
<td>50%</td>
<td>July 31, 2016</td>
</tr>
<tr>
<td>2nd</td>
<td>75%</td>
<td>July 31, 2017</td>
</tr>
<tr>
<td>3rd</td>
<td>100%</td>
<td>March 31, 2018</td>
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This year for the Homeland Security Grant Program the State began enforcing a mandatory Bi-Annual Status Report due in the 2nd week of March and September of every year until the grant ends. The first Status Report was due 3/30/16, but it was waived due to the fact that the State is still finalizing the form, but do expect to submit your report the next following due date. Please ensure you set realistic individual milestones as failure to meet milestones will result in monthly reporting until the project is back on track. Failure to complete the mandatory Bi-Annual Performance reports may result in loss of funding or may affect future funding.

Fund Status Reports will still be required in addition to the new Bi-Annual Status Report. The dates will vary depending on the expenditure rate of grant funds.

FY2016 Homeland Security Grant Program

The State Guidance was released July 29, 2016, and the Call for Projects was sent to jurisdictions on August 2 with an application deadline of August 17 at 5:00 p.m. Due to the timeframe of the release of the State Guidance document, the Call for Projects timeline is short. Project applications not received by the application deadline will not be considered for funding. Should additional funds become available for reallocation later in the grant cycle, we encourage jurisdictions to submit small value projects (in addition to your regular project based on your jurisdiction’s allocation) that can be completed in 30 days or less.

FY2016 Homeland Security Grant Program

The State Guidance was released July 29, 2016, and the Call for Projects was sent to jurisdictions on August 2 with an application deadline of August 17 at 5:00 p.m. Due to the timeframe of the release of the State Guidance document, the Call for Projects timeline is short. Project applications not received by the application deadline will not be considered for funding. Should additional funds become available for reallocation later in the grant cycle, we encourage jurisdictions to submit small value projects (in addition to your regular project based on your jurisdiction’s allocation) that can be completed in 30 days or less.

FY2016 Homeland Security Grant Program

All initial applications have been submitted to the State for review and approval; final application approval from the State is expected around September 2016. Modification requests will be submitted to the State once per quarter. Please submit your modification requests to the Grants Unit by the end of the first week of each month of the first month of each quarter. Reimbursement requests can be submitted as necessary. Please do not delay in submitting reimbursement requests as funds are expended and documentation compiled.

Mandatory Cumulative Performance Reporting due dates:

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Report Due Date</th>
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</thead>
<tbody>
<tr>
<td>7/1/16-9/30/16</td>
<td>10/5/16</td>
</tr>
<tr>
<td>7/1/16-12/31/16</td>
<td>1/5/17</td>
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<td>7/1/16-3/31/16</td>
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<tr>
<td>7/1/16-5/31/16</td>
<td>6/5/16</td>
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<tr>
<td>Final Cumulative</td>
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</tbody>
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Shaken AND Stirred

Contact: M. A. Ramirez

County OES staff test riding the Seismic Simulator

The San Bernardino County Fire, Office of Emergency Services (OES) is rolling out a new educational tool to stir people to action by shaking them up. The Seismic Simulator educational exhibit will travel throughout San Bernardino County to highlight the seismic history of San Bernardino County and provide consistent earthquake preparedness messaging utilizing the Seven Steps to Earthquake Safety. Exhibit contributors and consultants include experts from the USGS, Earthquake Country Alliance, Great California Shakeout and the California Office of Emergency Services Earthquake and Tsunami Program.

County OES will be utilizing hand-picked volunteers from the new Fire Corps, Fire Support Services program to transport and staff the traveling exhibit. The project, which is funded by the Emergency Management Performance Grant and County OES funds, will be available for use by jurisdictions within San Bernardino County. County OES will be releasing a use policy to outline the reservation request policy as well as the minimal costs to offset travel expenses.

Once again County OES is leading the way to creative-ly engage County residents and encourage them to take steps to prepare.
In the aftermath of the recent officer involved shootings and ensuing protests and rallies, it would only be a matter of time before protest events would reach the Inland Empire and San Bernardino County. The Office of Emergency Services received intelligence on July 9, 2016, regarding two possible Black Lives Matter (BLM) rallies for “something” on Monday, July 11 in the City of San Bernardino and City of Victorville, for further details.

On Monday, July 9, intelligence gathering and validating was a challenge, specifically identifying critical details for the rallies such as times, locations, number of attendees and all the pieces of information needed to develop and coordinate a formal contingency plan. With Law and Fire initially engaged in developing the plan, County OES began preparing for an Emergency Operations Center (EOC) activation and agency coordination conference call between County OES, County Fire, San Bernardino City Police (SBCPD), and Inland Counties Emergency Medical Agency (ICEMA) to finalize the initial contingency plan. At 11:30 a.m., County OES activated the Operational Area (OA) Emergency Operations Center (EOC) to Level 1, but this activation would not be like any other activation where typically the activation follows a significant incident and the planning and intelligence (P/I) section almost like clockwork goes into motion doing what we do, collecting, vetting, and disseminating situational awareness. Law enforcement and Fire staged resources based on current intel which was subject to change... and did numerous times.

From the start this activation was different in the following ways:

- First activation for civil unrest, so numerous unknowns with no set triggers and this was not “our” event; County OES was not driving the vehicle.
- The cadence of the incident was slow then a rapid onset and the anticipation waiting and watching for something to happen, this affected the timing and flow of the EOC processes.
- The ways we received the information and then verifying a credible source for the info, rather than from a source directly involved or on scene, i.e. social media was a change from normal operations.
- The exact times and locations of the rallies wouldn’t be known until they actually began and rather than a staggered timeframe both events at geographically opposite ends of the County began almost at the same time.
- The sensitive nature of the events limited the extent to which we could share or release information and many of the typical incident procedures were eliminated to reduce the chances of blowing the situation out of context.
- The OA EOC activates more often than not, with an average of seven to eight times per year, with 12 activations in one year our highest number. However, it had been six months since the last activation and with all the factors listed above, this activation was a clear reminder of that old saying in emergency management, “activate and activate often!” This incident proved how true that saying is and a reminder to utilize every training or real life incident no matter how small or different as an opportunity to refresh and establish your EOC procedures and position skills.

Fortunately both rallies were relatively small in number, didn’t cause major disruptions to traffic, and ended peacefully with no arrests or altercations.

The San Bernardino County Operational Area Emergency Management Strategic Plan is moving forward with its 5-Year Implementation Strategy. We are not ready to ask for miracles quite yet... but we have had to adjust the timeline.

As some of our City/Town emergency managers may recall, in FY13/14 we embarked on a first-ever Strategic Plan to agree upon a baseline emergency management program. Through a series of four day-long workshops, we met with consultants to share our separate visions and come to a consensus of what each City/Town emergency management program should look like. A prioritization of projects and programs was applied to a 5-Year Implementation Strategy. And just may be the 24 cities and the County agreeing to share the 24 cities’ Training and Exercise Plans:

1) Letters of Promulgation from 24 City/Town managers:
- 3 cities remain outstanding
2) Improve the jurisdiction’s ability to effectively accomplish emergency/disaster cost recovery activities:
- Several cost recovery training sessions were grant-funded and offered throughout FY15/16
- An Ad-Hoc Committee continues the work of developing a Cost Recovery Standard Operating Guide (SOG) that will support the process pre-and post-disaster. Lead Planners: Carrie Cruz, Angelic Bird, Jennifer Shankland and Breanna Medina.
3) Ensure the jurisdiction has adequate Emergency Operations Center (EOC) SOPs:
- OES is moving forward with updating all their EOC SOPs. Upon completion, the temporal and permanent SOPs will be shared with the Cities/Towns. Lead Planner: Carrie Cruz.
4) Begin to develop a basic Recovery Plan:
- County OES initiated its recovery planing process in the fall of 2015 using the FEMA National Disaster Recovery Framework as the primary source. The project is scheduled to be completed December 2016 and will include a City/Town template. Lead Planners: Zack Mullennix and Marc Peren.
5) Initiate the update of the Hazard Mitigation Plan:
- The kick-off meeting was held in June 2016 with the consultant, Dynamic Planning Co. All participants should be involved in the mid-planning process with completion due by Spring 2017. Lead Planner: Miles Wagner.

If anyone is interested in sharing their expertise in these areas, please contact the lead planner.
During the May 2016 Intermedix Summit in Denver Colorado, representatives from County OES had the opportunity to share two presentations with the national and international WebEOC User community. County OES Emergency Services Manager Mike Antonucci and Emergency Services Officer Robin Lindsay shared important lessons learned from the December 2, 2015, Waterman Terrorism Incident in front of a standing room only audience. Participants were provided a minute by minute timeline of the emergency management activities and the behind the scenes decision making that contributed to the outstanding response, support and coordination.

The Community Emergency Response Team (CERT) program turns thirty this year. In celebration of this benchmark California Volunteers, FEMA and NBC Universal Hollywood are sponsoring the 30th Anniversary National CERT Conference on September 8-10 in Universal City. CERT programs from around the country will join together to celebrate this important program while learning new lessons and reinforcing skills they already possess. The conference is being organized by leaders from the California CERT Workgroup as well as other CERT-related experts.

The conference agenda will include plenary presentations by high level FEMA and State CERT leaders and other National Service Leaders. Over 40 workshops will be given at the conference covering topics such as CERT innovations, disaster deployment, how to create an advanced CERT program, and American Sign Language just to name a few. This is the place to be for anybody in a CERT leadership position. Attendees will have the opportunity to join over 850 other CERT leaders from all over the country. Visit 2016certconference.eventbrite.com to register. Do not miss this historic opportunity!

The exercise was designed to create more opportunities for local jurisdictions to think about and discuss what their needs and/or obstacles might be if the State and Federal Government needed to move commodities into, and/or through their jurisdictions. The full scale exercise consisted of the demonstration of what one type of commodity movement Exercise could be used to deliver needed commodities. The exercise participants were also provided the opportunity to take a flight over their designated POD sites noted before the exercise kicked off.

View from inside the Chinook; outside view below.
Active Shooter Drill at SBC
Superintendent of Schools
Contact: D. Davis
On June 23, 2016, at 0930, five people (actors) took on the role of “active shooters” who were to portray disgruntled employees looking to get revenge on a supervisor. They used toy guns and poppers to make the sound and to simulate an attack. San Bernar-
dino County Fire, Office of Emergency Ser-
vice was asked to be an observer and to give
guidance afterwards. The drill went well and
did cause some actual anxiety, even though
the staff in the building knew prior what was
going to happen. They had 100% participa-
tion and used the emergency protocols and the plans they have in place, such as locking
their doors, turning off lights and staying si-
ent until an “all clear” is given. Very few
changes need to be made to how they would
handle a real active shooter event and in
drills in the future. We all just hope that the
drill gives confidence in the possibility and
not the actuality of this really happening.
Great job everyone!

SB County CERT
Lands on Plymouth...Village
Contact: M.A. Ramirez
Now in its third year, the San Bernardino Op-
erational Area CERT Training and Exercise
offers CERT volunteers from San Bernardino
County the opportunity sharpen the im-
portant tools they need to be ready to re-
spond. The annual event is coordinated by
County OES and the San Bernardino County
CERT Advisory Committee. This year the
training and exercise was hosted in the City of
Redlands by Emergency Operations Man-
ger, Fay Glass who served as the event’s
Chief and went the extra mile to
make this year’s event a huge success. CERT
leaders from Angelus Oaks, Apple Valley, Big
Bear Valley, Colton, Loma Linda, Rancho Cucamonga, Redlands
and Wrightwood CERTs as well as
San Bernardino County Fire
Rattlesnake Chief Scott Tuttle, a
Paramedic, Firefighters, Emer-
gency Communications Service, Redlands Emergency Communi-
cations Group and a Los Ange-
les County Fire helicopter pilot
joined forces to plan and con-
duct the full day of activities.
This was in addition to the 50
volunteers who supported the
event and served as victims.
Over 120 CERT volunteers registered for the
event, the most to date. Participants spent
the first half of the day refreshing disaster
medical, communications and incident com-
mand skills. Following a delicious BBQ lunch
CERT volunteers were able to put their skills
in the test during an exercise conducted at
Plymouth Village senior living community.
CERT volunteers fanned out into the commu-
nity to respond to a simulated microburst
which resulted in partial collapses, fires and
even a hazardous materials release. Keeping
in mind the CERT motto, volunteers did the
greatest good for the greatest number while
keeping themselves safe.

High Desert EOC
Tour for the R.O.M.E.O.S
Contact: M. Peren
The San Bernardino County Fire, Office of
Emergency Services (OES) was approached to
provide a High Desert EOC (Emergency Oper-
ations Center) tour for a former member of
the County OES team Mr. Dennis L. West,
who is a retired Emergency Services Officer,
but is still very active with County Fire by
being the Deputy Chief Radio Officer to our
very own Emergency Communications Ser-
vices (ECS). The R.O.M.E.O.S (Real Old Men
Eating Out) is a club where membership is
made up of the Sun City Del Webb Communi-
ty located at the South end of Apple Valley
Road behind the Jess Ranch area. As a club,
each month a different place to visit is set up
by a few of their members to visit, the High
Desert Emergency Operations Center and
Sheriff’s Dispatch Center both located at the
High Desert Government Center was their
May location of choice.
The High Desert Emergency Operations Cen-
ter staff welcomed the ROMEOs to the facil-
ity and began to introduce them to the world
of emergency management. The tour then
proceeded to the San Bernardino County
Sheriff’s Dispatch Center where they were
provided a riveting tour by the engaging staff
of Sheriff’s Dispatch. At Sheriff’s Dispatch
they learned about the various calls that they
receive on a daily basis and get their ques-
tions answered by the some of the dispatch-
ers themselves. The tour then proceeded
back to the Emergency Operations Center
where staff painted the overall picture of
how all the working pieces of the field re-
sponse relates to the response and responsi-
bilities of the EOC.
The ROMEOs were very pleased with the
information provided by both Sheriff’s Dis-
patch and County OES and was the subject of
many lunch discussions afterwards. Mr. Den-
nis West concluded by saying, “...thank you
for your time and enthusiastic approach to
your presentation...I most sincerely thank
you for all you do.” It is comments like these
that make public outreach an important part
of the services provided by the San Bernardi-
no County Fire, Office of Emergency Services.